

Sample Submission Guidelines for cells for ATAC-seq service

Contact: services@diagenode.com

1. Preparation of the samples

- The procedure for cell preparation is very important, we therefore ask for the use of Diagenode protocols for cell collection and freezing. Depending on your application, we will send you the most adequate protocol to fit to your needs.
- After the freezing of the cell, avoid the thawing of the cells (always keep them at -80°C or on dry ice).

2. Shipment Instructions

- Prepare the samples in 1.5 mL cryo-tubes and label them carefully.
- Fill the Sample ID Sheet .xlsx and the biosafety form.doc file with all relevant information and send them by email to services@diagenode.com.
- Always send the samples on dry ice and make sure you supply sufficient dry ice for the whole transport and unexpected delays.
- Include a printed version of the filled Sample ID Sheet.xlsx and the biosafety form.doc in the package with the samples.
- Attach a Dry Ice Sticker with the net weight (see below) on the outside of the parcel. Please send the parcel at the beginning of the week so it gets to us before the weekend.



Please contact a courier (DHL, TNT, Fedex, UPS,...etc) to arrange the shipment to the following address:

Catherine Creppe
Diagenode
ATAC-seq service
Liège Science Park
Rue du Bois Saint-Jean, 3
4102 Seraing (Ougrée)
Belgium

Communicate the tracking number to **services@diagenode.com**