

Sample Submission Guidelines for cell/tissues for RNA-seq service

Contact: services@diagenode.com

Website: <https://www.diagenode.com/en/categories/rna-seq-category>

1. Preparation of the samples

Snap freeze the cell or tissue samples in liquid nitrogen after collection. After the freezing, avoid the thawing of the samples (always keep them at -80°C or on dry ice). Any different sample conditioning should be discussed previously with the service team.

2. Shipment Instructions

- Prepare the samples in 50 ml, 15 ml or 1.5 mL tubes and label them carefully.
- Fill the **Sample_cell_tissue_ID_sheet.xls** and **Biosafety_form.doc**.
- Always send the samples on dry ice and make sure you supply sufficient dry ice for the whole transport and unexpected delays.
- Include a printed version of the filled **Sample_cell_tissue_ID_sheet.xls** and **Biosafety_form.doc** in the package with the samples and send the electronic version of the files via email to **services@diagenode.com**
- Attach a Dry Ice Sticker with the net weight (see below) on the outside of the parcel. Please send the parcel at the beginning of the week so it gets to us before the weekend.



Please contact a courier (DHL, TNT, FedEx, UPS etc) to arrange the shipment to the following address:

Catherine Creppe
Diagenode
RNA-seq service
Liège Science Park
Rue du Bois Saint-Jean, 3
4102 Seraing (Ougrée)
Belgium

Communicate the tracking number to **services@diagenode.com**.